Cookie Policy

Version 2.0 · October 2026

1. Introduction and scope

FlatTurtle, with registered office at Ikaroslaan 1, 1930 Zaventem, Belgium and registered with the Crossroads Bank for Enterprises with enterprise number 0843.961.762, uses cookies on its websites and web applications, such as https://flatturtle.com/, the meeting room booking platform (https://reserve.flatturtle.com/) and the FlatTurtle control panel (https://my.flatturtle.com/) (together the "**Website**").

By means of this cookie policy, FlatTurtle wishes to inform you about how and for which purposes it uses cookies and similar technologies.

FlatTurtle reserves the right to amend this cookie policy at its own discretion and preferences. Where appropriate, you will be notified through a pop-up on the Website.

2. What are cookies and similar technologies?

Cookies are small pieces of information in the form of text files, created by a program on the server of the Website, which are then placed on the hard drive of your computer or mobile phone when you visit the Website. These cookies are able to uniquely and unambiguously identify your device and/or browser session. However, the cookies themselves are not capable of searching your computer or creating viruses.

3. What cookies do we use?

On the Website, we only use necessary cookies. These cookies are essential since they are strictly necessary for navigating the Website and using the functionalities offered. These cookies cannot be refused by the User of the Website.

Our website statistics are collected with our own analytics service (Umami), which does not use cookies.

Name cookie	Information collected by the cookie	Purpose of the cookie	Expiration date of the cookie	First party vs. third party cookie
myflatturtle_session	User input/ preferences	Keep you signed in and retain your preferences on the FlatTurtle control panel (my.flatturtle.com)	50 hours	First party
__Secure-next-auth.session-token	Login session	Keep you signed in to the meeting room booking platform	30 days	First party
__Host-next-auth.csrf-token	Security token	Protect the sign-in form against cross-site request forgery	End of browser session	First party
__Secure-next-auth.callback-url	Page address	Return you to the page you were on after signing in	End of browser session	First party
NEXT_LOCALE	Language preference	Remember your language on the meeting room booking platform	End of browser session	First party
__cf_bm	Bot detection data	Distinguish people from automated traffic, to protect our websites against abuse	30 minutes	First party (set by Cloudflare on our behalf)

4. For how long do the cookies remain valid?

Session cookies will only be retained for the duration of your current browser session. When you quit this browser, the cookie is deleted automatically.

Persistent cookies remain valid until their expiry date, unless you delete them earlier.

5. First and third party cookies

First party cookies are cookies set by the Website of FlatTurtle you are visiting and only the Website is able to read them.

Third party cookies are placed on your device by another party when using the Website.

6. How to control cookie use and delete them?

Most web browsers allow the control of the cookie usage and the cookies present via the browser settings.

To find out more about this and how to manage your cookie usage, please visit the following websites: www.aboutcookies.org or www.allaboutcookies.org.

7. Privacy Policy

For more information concerning the processing of your personal data by FlatTurtle and the exercise of your rights, please refer to our Privacy Policy.